



#24-244

CAMBRIDGE SCHOOL COMMITTEE
459 BROADWAY
CAMBRIDGE, MASSACHUSETTS 02138

ELIZABETH HUDSON
325 Harvard Street
Cambridge, MA 02139
ehudson@cpsd.us

RICHARD HARDING, JR.
189 Windsor Street
Cambridge, MA 02139
harding4cambridge@gmail.com

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WHEREAS: In a District with a school choice system - wherein parents can select a school at any location within the city – timely, and well-orchestrated, transportation is critical; and

WHEREAS: The District has long had a focus on supporting families most in need; and

WHEREAS Buses arriving late impact both the children (who miss classroom time), and parents (who may not have the luxury of being late to work); and

WHEREAS: This issue is not new – having been communicated clearly and repeatedly by families; now therefore be it

RESOLVED: That the Transportation Department will establish and Service Level Agreement wherein they will commit to responding to all parent communications within 5 business days; and be it further

RESOLVED: That the Transportation Department will provide a weekly update to all families on routes without a working bus tracker, stating what actions are being taken to resolve the issue, and by what dates those actions will be completed.